

Important User Advice

Guide for Bickerton Dealers

It's important that users understand how to use and maintain their new Bickerton bicycles—before the first ride—especially since we use unique folding technology. Please use this guide to provide new users with a thorough briefing at the time of purchase.

If you've just purchased a Bickerton bicycle and are reading this document, please ask your dealer to walk you through this advice.

1. Folding Joints & Quick Releases

- a. Demonstrate how to operate the Security Knob before opening the Levers on the Frame and Handlepost Joints.
- b. Explain how the Levers should feel stiff to open/close—but not too stiff. Show how to adjust the tension.
- c. Advise that an incorrectly adjusted Folding Joint may cause Frame damage or result in user injury.
- d. Confirm that the user knows how to open/close the Folding Joints, and understands how stiff the Levers should feel.
- e. Show how to use and tighten the Quick Releases on the Wheels, Seatpost Clamp, and Handlepost.
- f. Point out the min/max insertion points on the Seatpost, and explain why they are important.
- g. Point out the min insertion point for a Telescopic Handlepost, and explain why it's important.

2. Folding & Unfolding

Please use the steps below to teach the user to fold/unfold the bike. These steps apply to all Bickerton bicycles except the Docklands series. For the Docklands, please refer to the folding instructions supplied in the manual packet.

FOLDING

1. Rotate Cranks so that the Left Crank is 45° to the ground
2. Fold Pedals
3. Drop Seatpost down and rotate Saddle so the Nose is angled 45° to the left
4. Lift Stem Lever and twist Handlebar so it is oriented upwards
5. Open Handlepost Joint and fold
6. Open Frame Joint and fold the Frame in half

UNFOLDING

1. Unfold Frame and close Frame Lever
2. Unfold Handlepost and close Handlepost Lever
3. Lift Stem Lever and adjust Handlebar to a riding position
4. Raise Seatpost and straighten Saddle
5. Unfold Pedals
6. Check that bike is ready to ride by using ABC Quick Drop Test below

After demonstrating the above steps, ask the user to practice folding & unfolding in front of you so that you can check that they've got it right.

3. ABC Quick Drop Test

Explain that the user should conduct this quick test before each ride to make sure their bicycle is ready to go.

- A AIR** - Check the Tyre air pressure.
- B BRAKES AND BARS** - Check the Brakes for function and make sure Bars (Handlebar, Handlepost, Handlebar Stem) are tightly in place and undamaged.
- C CHAIN AND CABLE** - Check that Chain turns freely through Gears, and make sure Cables are undamaged.
- Q QUICK** - Check that Quick Releases (Wheels, Seatpost Clamp, Handlepost, Stem) and Joints (Frame, Handlepost) are closed securely.
- D DROP** - Lift the bicycle a few inches and drop it to the ground. If anything shakes or rattles, make adjustments before riding.



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4. Brakes & Gears

- a. Indicate the Front and Rear Brake Levers.
- b. Explain how to brake while riding downhill and on flat roads.
- c. Demonstrate how to shift Gears.

5. Maintenance

- a. Identify the key areas to lubricate and explain when this should be done.
- b. Point out the wear lines on Brake Pads, Rims, and Tyres. Explain importance of replacing them once signs of wear appear.
- c. Explain how to check that the Wheels are true, touching on Spoke tension.
- d. Advise how often to get a bike check up according to the usage indicated below:

USAGE	CHECK-UP FREQUENCY
Light	Annual
Recreational	Quarterly
Frequent	Bi-Monthly
Heavy	Monthly

Let the user know that you are always available to answer questions or help with a problem.